Integrated Team Care (ITC)
Important information for patients

What is Integrated Team Care (ITC)?
From 2016-17, the Care Coordination and Supplementary Services (CCSS) and the Improving Indigenous Access to Mainstream Primary Care (IIAMPC) activities have been combined to form the ITC Activity.

CCSS and IIAMPC activities have been in place in some communities in the WNSW PHN region for several years. These activities highlighted the benefit of integrated Indigenous health teams meeting local needs and providing support through multidisciplinary care.

What are the aims of ITC?
The aims of the ITC Activity are:

- contribute to improving health outcomes for Aboriginal and Torres Strait Islander people with chronic health conditions through better access to coordinated and multidisciplinary care; and
- contribute to closing the gap in life expectancy by improved access to culturally appropriate mainstream primary care services (including but not limited to general practice, allied health and specialists) for Aboriginal and Torres Strait Islander people.

How does this affect the service you receive?
As the activities of the CCSS and IIAMPC form the basis for the ITC Activity, a key component of the ITC Activity includes maintaining and extending relationships with mainstream primary health services.

The current CCSS and IIAMPC services provided by Marathon Health and NSW Outback Division of General Practice will be maintained, without change, until 31 October 2016.

Should you need to contact these providers, the contact details are:

Marathon Health
265 Durham Street, Bathurst NSW 2795
T: 02 6333 2800

NSW Outback Division of General Practice
28 Oxley Street, Bourke NSW 2840
T: 02 6872 4777

New arrangements will be put in place from 1 November 2016. You will be advised prior to this date on what these arrangements are.

What will this mean for the services you receive?
It is the WNSW PHN’s intention to maintain the services you have received. The future program will focus on improving the effectiveness of the ITC funding by working with Aboriginal Community Health Services to improve services for Aboriginal and Torres Strait Islander peoples with chronic disease conditions and access to mainstream health services.