# Western NSW Emergency, Crisis & Support Contacts

For life-threatening emergencies, call 000 (triple zero)

# WHEN IT'S AN EMERGENCY

#### Emergency

000 (triple zero) *All life-threatening emergencies* 

#### **NSW Police Force**

000 (triple zero) Police Assistance Line: 131 444

## **NSW Fire & Rescue**

000 (triple zero) Helps during building fires, car accidents, rescues & accidents involving hazardous material

#### NSW Rural Fire Service (RFS)

000 (triple zero) Info Line: 1800 679 737 Helps during bush, grass & building fires, and car accidents

#### NSW State Emergency Service (SES)

132 500 For general help in a flood or storm

#### Translating Interpreting Service (TIS)

13 14 50

If you do not speak English well, you can call TIS who provide access to phone and on-site interpreting services in over 150 languages (this is not an emergency service).



# WHEN IT'S A CRISIS

#### Lifeline

13 11 14 or Text: O477 13 11 14 24 hour telephone counselling service

#### 13YARN

13 92 76

24 hour confidential telephone counselling service for Aboriginal & Torres Strait Islander people.

## Suicide Call Back Service

1300 659 467 Nation-wide service providing 24/7 telephone & online counselling to people affected by suicide

#### **Kids Helpline**

1800 55 18 00 Confidential and anonymous, telephone and online counselling service specifically for young people aged between 5 and 25.

#### **MensLine Australia**

1300 78 99 78 A telephone and online counselling service offering support for Australian men.

#### **Beyond Blue**

1300 22 46 36 Information and referral to relevant services for depression and anxiety related matters.

### **Mental Health Line**

1800 011 511 Professional help and advice as well as referrals to local mental health services

# WHEN YOU NEED SUPPORT

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#### Head to Health

1800 595 212 When you need some mental health support, but you don't know where to start.

## **Rural Youth Mental Health Service**

1800 236 762 Early intervention service for young people (12-25) with, or at risk of, mental illness.

#### Headspace

Dubbo: (02) 5852 1900 Orange: (02) 6369 9300 Bathurst: (02) 6338 1100 Cowra: (02) 6341 5800 Broken Hill: (02) 9393 9699 Helping young people (12-25 years) with mental health, physical health (including sexual health), alcohol and other drug services, as well as work and study support.

#### Strong Minds Western NSW

(02) 6826 5271 Short-term counselling service for people with diagnosable mild to moderate mental health difficulties

## **GP** After Hours Clinics

Dubbo: (02) 6884 2100 Bathurst: (02) 6333 2888 Orange: Bloomfield Medical Centre (walk in clinic) When it's urgent, but not an emergency