

AGPAL Lunchtime Learning Series Invitation



An Australian Government Initiative



The WNSW PHN is pleased to partner with AGPAL to deliver a general practice, AMS and ACCHO focussed virtual education series to support you and your team's progress towards higher performing primary care, including innovation and change management, culturally safe service delivery and responsive patient-centred care.

Date

Tuesday, 7 February 2023

Time

12.55pm login

1.00pm start to 2.00pm AEDT

Target audience

General Practice, AMS and ACCHO Teams
(all interested staff and health professionals are welcome)

Contact

Katie Prior

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Format



Zoom Webinar

Recording

This event will be recorded and made available on the [WNSW PHN website](#) as a learning resource

Event Recordings

By attending this event, you agree to recorded by WNSW PHN and AGPAL. Any recorded material may then be used by both parties for online, social media, marketing or promotional purposes. If you do not consent to your image(s) or voice being recorded or shared, please email cpd@wnswphn.org.au

Terms & Conditions

- A minimum of 75% of the webinar must be completed to receive a certificate of attendance
- Please ensure everyone who is viewing the webinar on the same device is registered (for attendance record/certificate purposes)
- Complete and submit an evaluation for reporting and quality improvement purposes
- Please ensure this event suits your level of interest, experience and qualifications

Embedding a culture of continuous Quality Improvement

Practice transformation requires a culture of Continuous Quality Improvement (CQI) to deliver responsive patient centred care that empowers patients to be informed and engaged in the management of their own health care. Embedding CQI provides an enhancement of systematic and quality improvement approaches to support evidence-based decision making. Sub-topics for discussion will include:

- Frameworks and approaches for sustainable change in CQI culture
- Model and measurement for improvement
- The interface between quality assurance (accreditation), improvement and innovation
- Quality management systems, and
- Quality coaching (Group participation learning)

Presented by

Bryn Tardent-Powell & Christina Robinson
Cubiko

Program

12.55pm Login

1.00pm Welcome, Acknowledgement of Country & Introduction

1.05pm **Presentation and discussion**

2.00pm Evaluation & Close

Upcoming sessions:

- De-escalation and Managing Aggression
- Culturally Relevant and Safe Healthcare

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