PDSA – sample

The Fundamental Questions

1.   What are we trying to accomplish?

By answering this question you will develop your GOAL for improvement

Our goal is to ensure we have an up to date and accurate register of patients with CHD

2.   How will we know that a change is an improvement?

By answering this question you will develop MEASURES to track the achievement of your goal

We will measure the number of patients on the CHD register before the improvement

We will measure the number of patients on the CHD register after the improvement

3.   What changes can we make that will lead to an improvement? – list your small steps

By answering this question you will develop IDEAS that you can test to achieve your goal

Idea: Review patient lists with GP's to identify deceased patients

Idea: Check for inactive patients with CHD who have not been to the Practice in over 2   years

Idea: Check "free text" diagnosis of CHD

Idea: Search for patients on CHD medications but who do not have a diagnosis of CHD

Idea:

Idea:

PDSA

Step 3 – Plan – Do – Study – Act cycle

You will have noted your IDEAS for testing when you answered the 3rd Fundamental Question
You will use this sheet to test **ONE** idea

Idea	Describe the idea you are testing: refer to the 3rd Fundamental Question.
Review patient lists with GP's to identify deceased patients	

Plan	What, who, when, where, predictions & data to be collected
What: Run a search of database for CHD patients and give each GP a copy of the list to identify deceased patients	
Who: Kathy	
When: Friday. 21st Feb	
Where: At the practice	
Predictions: That a number of deceased patients will be identified for removal	
Data to be collected: List of deceased patients to be removed	

Do	Was the plan executed? Document any unexpected events or problems
Plan was completed	

Study	Record, analyse and reflect on results
42 patients were identified as deceased. GP's were surprised to see they were still "active" on the system	

Act	What will you take forward from this cycle? (What is your next step/PDSA cycle)
Kathy to inactive the patients in the practice's medical software and hence remove them from the register	