



General Practice Resources

September 2019

Practice Incentive Program (PIP) Quality Improvement

Click on links below to watch our PIP QI information clips by Fallon Gray, Practice Support & Improvement Officer

- "How do we support Quality Improvement?"

<https://www.facebook.com/wnswhn/videos/699687967212933/>

- "What is QI PiP"

<https://www.facebook.com/wnswhn/videos/475874766325815/>

The PHN also has a whole range of resources on PIP QI. Please click on the link below to find out the latest information: <https://www.wnswphn.org.au/support/support-for-health-professionals/quality-health-information-program>

Webinar

Hotdocs latest webinar **Introducing the New Practice Incentive Program (PIP) Quality Improvement Incentive** is now available on their website.

To watch the recording, access the slides and download your CPD certificate, click the link below and input your details. <https://www.hotdoc.com.au/practices/blog/pipqi-webinar-2/>

New Practice Data agreements

The final version of the new Practice data agreement is ready for your Practice to get signed. Your Practice Support Officer will be emailing or delivering your Practice copy. Any questions regarding the agreement please let them know.

Please note this has to be signed by the Practice Principle or Owner not the Practice Manager.

Digital Health

Mental health toolkit

This toolkit has been developed to ensure healthcare providers are equipped to assist their patients with clear and specific information to make an informed decision about the benefits of using My Health Record.

It explains the benefits of the system, and how to manage patient information securely, sensitively and privately, and provides guidance on:

- A provider's obligations regarding privacy, security and consent when using the My Health Record system.
- How clinicians can register to the My Health Record system, including the registration process for providers, clinicians and responsible officers.
- Talking to patients about the benefits of the system and risks associated with not uploading information.
- How individuals can view, amend and upload information to their My Health Record and add privacy settings to further secure their information.

[Click here to download](#) the Mental health toolkit, or visit the website at <https://www.myhealthrecord.gov.au/for-healthcare-professionals/mental-health-toolkit>

Diagnostic imaging and pathology providers uploading to My Health Record

The list of the diagnostic imaging and pathology providers that are currently uploading pathology reports and diagnostic imaging reports to My Health Record has been updated.

The list can be found here: <https://www.myhealthrecord.gov.au/about/who-is-using-digital-health/diagnostic-imaging-and-pathology-providers-uploading-my-health>

MyHR Consumer Storybooks

The Aboriginal Health and Medical Research Council of NSW have released 3 My Health Record Storybooks aimed at Youth, Parents and Carers and Adults. You can view and download the storybooks from the AH&MRC website here... <https://www.ahmrc.org.au/publication-category/my-health-record/>

Upcoming Webinars

- **Breathe easy – how My Health Record can help better manage patients with asthma**

1.00pm - 2.00pm (AEST), Tuesday 3 September 2019

Register now: <https://login.redbackconferencing.com.au/landers/page/e616fb>

- **Secure Messaging - an Introduction**

1.00pm - 2.00pm (AEST), Tuesday 10 September 2019

Register now: <https://login.redbackconferencing.com.au/landers/page/126927>

- **Improve continuity of care with My Health Record – a webinar for community and practice nurses**

1.00pm - 2.00pm (AEST), Tuesday 17 September 2019

Register now: <https://login.redbackconferencing.com.au/landers/page/6bc052>

- **My Health Record - Supporting delivery of care in paediatrics**

1.00pm - 2.00pm (AEST), Tuesday 18 September 2019

Register now: <https://login.redbackconferencing.com.au/landers/page/7729ad>

- **How My Health Record can be a voice for your patients – a perspective on managing people living with dementia**

1.00pm - 2.00pm (AEST), Tuesday 24 September 2019

Register now: <https://login.redbackconferencing.com.au/landers/page/09749b>

Recorded Webinars

Pharmacy Shared Medicine List Launch webinar #1' held on 30th July 2019. If you would like to watch a recording of this webinar please click here: https://www.youtube.com/watch?v=WKd2_IlgEeQ

Privacy & Ongoing Responsibilities for MyHR webinar' held on 31st July 2019. If you would like to watch a recording of this webinar, please click here https://youtu.be/Jzp_Gq_IVI0

General Information

Free Psychological treatment using Telehealth in a bid to reduce rates of suicide.

Emerge Psychology has extensive capacity through Telehealth with many psychologists to choose from. Our highly experienced psychologists have worked with services such as the Royal Flying Doctors Service, Indigenous Health, and the Australian Psychological Society. Our GP advisor is an expert in Mental Health Shared Care.

We hope this service will play a part in reducing rates of Suicide in rural and remote Australia and therefore would be grateful if you would please forward this website to rural and remote GPs www.emergepsychology.com.au

Translating and Interpreting service

Please be advised that some promotional items are now only available through the TIS National online promotional materials catalogue located on our website.

By following the links below these items can now be easily downloaded and printed at your location.

TIS National business

cards: <https://www.tisnational.gov.au/~media/Files/Promotional%20material/PDF/TIS%20National%20business%20card.ashx>

I need an interpreter sticker:

<https://www.tisnational.gov.au/~media/Files/Promotional%20material/PDF/I%20need%20an%20interpreter%20sticker.ashx>

Language

cards: <https://www.tisnational.gov.au/~media/Files/Promotional%20material/PDF/2018Translation%20DL%20flyerv01Web.ashx>

ATIS Instructional booklet: <https://www.tisnational.gov.au/~media/Files/Promotional%20material/PDF/ATIS-instructional-booklet.ashx>

A complete list of all our downloadable items can be found here: <https://www.tisnational.gov.au/About-TIS-National/Materials-to-help-you-access-an-interpreter/TIS-National-promotional-materials-catalogue.aspx>

Patient Connector App

The Patient Connector App is now “in the wild”, available to patients and also available to GPs via Best Practice, Medical Director and Top Bar. Patient Connector is an online platform that helps patients find a specialist doctor at the price, availability and location which best suits them.

Visit the Patient Connector website for more information - <https://patientconnector.com.au/>. The website has a useful video that explains how it is used.



ATTACHEMENTS

Please click on this link to our website <https://www.wnswphn.org.au/sources> to view the following attachment relating to General Practice

- Supporting Communities During Drought – Free Online Resource
- Revised brochure for Integrated Chronic & Complex Care
- Tresillian in Western Family Care Centre Information brochures
- Tresillian Rural Telehealth Access information sheet
- PIP QI incentive Factsheet
- **EOI** - Quality Improvement Collaboration study in primary care to prevent hospitalisations and improved effectiveness and efficiency of care for people living with Heart Disease. (Partnership with The University of Sydney & Improvement Foundation).
- Infant & Toddler nutrition Focus Article.
- Charter Healthcare Rights Factsheet

What's On

1 – 7 Sept	National Child Protection Week	https://www.napcan.org.au/
1 – 7 Sept	Asthma Week	https://www.asthmaaustralia.org.au/nt/about-asthma/resources/asthma-week
1 – 30 Sept	Footy Colours Day – Kids Cancer	https://www.fightcancer.org.au/footy-colours-day-homepage
1 – 30 Sept	Prostate Cancer Awareness	https://www.prostate.org.au/
1 – 30 Sept	Childhood Cancer Awareness	https://www.thekidscancerproject.org.au/fundraising-events/childhood-cancer-awareness-month
1 – 30 Sept	Dementia Awareness	https://yourhealthlink.health.nsw.gov.au/event/dementia-awareness-month/
1 – 30 Sept	Liptember – Women's Mental Health	https://www.liptember.com.au/
1 – 30 Sept	Big Red Kidney Walk	https://www.bigredkidneywalk.org.au/
2 – 6 Sept	Australian's Women's Health Week	https://www.womenshealthweek.com.au/
6 Sept	White Balloon Day	https://whiteballoonday.com.au/
7 September	2000 Hearts Campaign workshop - (Tamworth)	https://www.eventbrite.com.au/e/tamworth-the-2000-hearts-campaign-tickets-63949821638
16 – 22 Sept	Community & Primary Health Care Nursing week	https://www.acn.edu.au/events/cphcnw
29 Sept	World Health Day	https://www.world-heart-federation.org/world-heart-day/

If you require any Practice Support please contact our Team (Brooke, Allie, Natalie, Fallon, Sue or Therese), on Ph: 1300 699 167.

