

COVID-19 SUPPORT



During this challenging time we want to reinforce and clarify the types of support the LHD can provide to Residential Aged Care Facilities.

In the event of an outbreak we recognise that governance remains with your organisation, but want to ensure you're aware of ways we may be able to help.

Public Health Unit

Should you suspect a resident might have COVID-19, please contact the Public Health Unit on 1300 066 055. We can help with fast-tracking tests. Should there be a positive case, we can bring in a team to test the staff / residents; and conduct contact tracing.

Infection Control

Although we know you'll have prepared for COVID-19, and may have had training through your own organisation, Department of Health or others (such as those listed below); should you need support, please contact Sandra Wharton, Infection Control Clinical Nurse Consultant on 0407 558 377. We are also happy to help in the event of a COVID-19 case/outbreak.

COVID Response Team

A small group of skilled Registered Nurses can provide support in the event of an outbreak, eg helping to coordinate care, providing clinical advice for residents/ carers and working closely with GPs.

Hospital in the Home/In-reach

In the event of an outbreak, residents who develop an acute condition needing temporary hospital-level care, may be suitable to receive Hospital in the Home (HiTH) type services. Contact your local hospital to see if HiTH or other in-reach services are available.

Helpful resources are available at:

www.wnswphn.org.au/coronavirus

www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert

www.cec.health.nsw.gov.au/keep-patients-safe/COVID-19