

Referral framework

All referrals are to include information below.

During normal working hours, contact Palliative Care Nurses on 6369 3371 to discuss any referrals.

Hours of service are Monday-Friday 8-4.30pm

Send referral to Orange Palliative Care

Orange - Send referral

Fax referral (02) 6360 3191

Name of clinical condition / presentation

- Palliative Care Specialist Service

Indications for specialist referral

- Patient considered to have less than 12 months prognosis in addition to one of the below;
 - Uncontrolled complex symptoms
 - End of life support
 - Complex psychosocial issues

Referral information required

- Patient Name, Address, DOB, Phone number
- First Person contact details – Name, Address, Phone number, relationship to patient
- GP details
- Disease Status – Diagnosis, Date of diagnosis, Site of metastases (if applicable), past/ current management of this diagnosis
- Reason for referral – current issues
- Relevant past medical history
- Current medications
- Known allergies
- Is the patient and family/carer aware of the referral?
- Urgency to be seen? Within 24hrs, 24-72 hours, Non urgent.

Initial Required

- Recent Scans, x-rays, pathology results

Please send referral to

- Orange Palliative Care Team, Orange Health Service Fax (02) 6360 3191

'Red Flag' items

- Uncontrolled symptoms



How to access care in the event of a 'red flag'

- Phone the Orange Palliative Care Team on (02) 6369 3371 Monday-Friday 0800 – 1630hrs.
- There is a WNSW LHD Palliative Care After Hours Advice Line – patients must be known to the Palliative Care Team at Orange Health Service to contact this number

Other information

Clinical Nurse Consultant - Palliative Care
WNSW Local Health District

Ph. 02 6369 2193