

Chronic Disease, After Hours and Other Funded Services

SUMMARY OF SERVICES

The Western NSW Primary Health Network (WNSW PHN) works to improve the quality and access to primary health care in our community. We commission a range of services to meet identified gaps and improve outcomes for patients and health care providers. Commissioning is a strategic approach to how services are designed and funded in a way that best meets the needs of the local community. These activities are funded by the Australian Government under the PHN Program.

Chronic Disease	After Hours Services	Other	Program	Designed for	Region	Provider	Aboriginal Focused
●			Chronic Disease Management and Prevention Program – services provided in general practice including dedicated chronic disease practice nurses, Aboriginal health workers and visiting allied health.	People 15 years and over living with or at high risk of developing two or more chronic diseases.	Whole of region	NSW Outback Division of General Practice (02) 6872 4777 www.outbackdivision.org.au	
●			Integrated Team Care, Marrabinya – brokerage service for multidisciplinary care, improving access to culturally appropriate and mainstream services. GP referral required.	Aboriginal People with a diagnosed chronic condition.	Whole of region	Maari Ma Aboriginal Health Corporation (08) 8082 9888 www.maarima.com.au	●
●			Transport Coordination Service – centralised regional transport services website database for patients needing support by providing them with information and options to: <ul style="list-style-type: none"> • Transport to enable the patient to plan their travel to attend health appointments on time • Accommodation near regional health facilities. 	People with a chronic disease enrolled as part of the Chronic Disease Management Prevention Program, Marrabinya and the Outback Eye service.	Whole of region	NSW Outback Division of General Practice (02) 6872 4777 www.outbackdivision.org.au	
●			Outback Eye Service – an outreach eye service for patients located in regional NSW. Delivered by the Department of Ophthalmology at the Prince of Wales Hospital (as part of the South Eastern Sydney Local Health District).	People experiencing vision impairment and at risk of poor eye health.	Bourke, Brewarrina, Cobar, Lightning Ridge, Walgett	South Eastern Sydney Local Health District (02) 9540 7756 www.seslhd.health.nsw.gov.au/eye_clinic/OES/default.asp	

Chronic Disease	After Hours	Other	Program	Designed for	Region	Provider	Aboriginal Focused
	●		After Hours GP Clinics and Phone Services – Clinics are located at Bathurst Base and Dubbo Base Hospitals operating weekends and most public holidays. The telephone services are 7 days per week night service (After Hours).	Patients requiring urgent but non-emergency assistance in the after hours period.	Bathurst and Dubbo	Marathon Health (02) 6333 2800 www.marathonhealth.com.au/after-hours Dubbo After Hours Service (02) 6884 2100 Bathurst After Hours Service (02) 6333 2888 Dubbo After Hours GP Clinic (02) 6884 2100 Bathurst After Hours GP Clinic (02) 6330 5346	
	●		After Hours Regional Services – an after-hours service RaRMS led consortia with FWLHD, WNSWLHD, Marathon Health Ltd and RFDS looking at establishing new services After Hours GP Clinics and Phone Services	This service is currently being designed.	Broken Hill, Walgett, Collarenebri, Condobolin, Dubbo, Cowra, Parkes Forbes, Orange, Bathurst, Bathurst and Dubbo	RaRMS - Rural and Remote Medical Services Ltd (02) 49248046 Marathon Health (02) 6333 2800 www.marathonhealth.com.au/after-hours Dubbo After Hours Service (02) 6884 2100 Bathurst After Hours Service (02) 6333 2888	
	●		After Hours Palliative Care Phone Advisory	Patients requiring after-hours palliative care advice.	Bathurst Orange	Central West Medical Association 0409 072 097	
		●	Speech Pathology Early Intervention – services provided in schools and early learning centres by visiting professionals.	Pre School and School aged children.	Coonamble, Coolah, Cowra, Dunedoo, Gilgandra, Gulargambone, Grenfell, Gulgong, Mendooran, Narromine, Nyngan, Quandialla, Trangie, Warren, Wellington Balranald (Early Learning Centre), Buronga, Dareton, Gol Gol, Wentworth	Marathon Health (02) 6826 5200 www.marathonhealth.com.au Robinvale District Health Services (03) 5051 8111 www.rdhs.com.au	



					Balrarnald (Secondary School)	Eloquent Speech Pathology (03) 5032 3591	
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	●	●	Telehealth in Residential Aged Care Facilities – video consultation service to connect residents with GPs and specialists, reduces need for travel and improves access to health professionals including after hours. Partially funded by NSW Rural Doctors Network.	Residents in participating aged care facilities.	Broken Hill and Dubbo	Delivered directly Western NSW Primary Health Network 1300 699 167 www.wnswphn.org.au	
		●	ISBAR Effective Clinical Handover Education Program - online training, resources and education in effective clinical handover using ISBAR tool (Introduction, Situation, Background, Assessment, Recommendation)	Clinical and Management Staff in residential aged care facilities.	Whole of region	Delivered directly Western NSW Primary Health Network 1300 699 167 www.wnswphn.org.au	

