



# General Practice Resources

AUGUST 2019

## Digital Health

The RACGP released a new [suite of videos](#) on My Health Record. These videos discuss topics, such as:

- consent
- security
- medico-legal concerns
- practice responsibilities
- benefits.

These videos are designed to assist GPs and practice teams with a better understanding of My Health Record, including the roles and obligations for anybody participating in the system.

In addition to the videos, the RACGP has a number of resources relating to My Health Record, including [My Health Record: A brief guide for general practice](#) and policy templates.

The [www.myhealthrecord.gov.au](http://www.myhealthrecord.gov.au) website now has a page that lists the pathology and diagnostic imaging providers who are uploading reports to the My Health Record. You can view the list here: <https://www.myhealthrecord.gov.au/about/who-is-using-digital-health/diagnostic-imaging-and-pathology-providers-uploading-my-health>

## Webinars

'My Health Record for Medical Receptionists and Front Desk Staff' webinar held on Wednesday 10<sup>th</sup> July 2019. For your reference if you would like to watch the recording of this webinar please click here:

[https://www.youtube.com/watch?v=Cf7m6K\\_yA0c&](https://www.youtube.com/watch?v=Cf7m6K_yA0c&)

The 'Clinical Documents in My Health Record explained' webinar held on Thursday 18<sup>th</sup> July 2019. For your reference if you would like to watch the recording of this webinar please click here:

<https://www.youtube.com/watch?v=NdZvX12HmUE&>

### **Webinar - 'My Health Record: Supporting delivery of care in paediatrics' Details:**

- Date & Time: 1.00 - 2.00pm (AEST) on Tuesday 13th August 2019
- Where: Online (join via your computer - register beforehand. Note registrations close 24hrs prior to webinar event)
- Registration link: <https://login.redbackconferencing.com.au/landers/page/7729ad>

### **Webinar - 'Using My Health Record to support healthcare for kids on country' Details:**

- Date & Time: 1.00 - 2.00pm (AEST) on Wednesday 21st August 2019
- Where: Online (join via your computer - register beforehand. Note registrations close 24hrs prior to webinar event)

Registration link: <https://login.redbackconferencing.com.au/landers/page/26cd69>

### **Webinar - Utilising My Health Record to enhance medicines safety in chronic disease patients**

- Date & Time: 1.00 - 2.00pm (AEST) on Wednesday 28th August 2019

- Where: Online (join via your computer - register beforehand. Note registrations close 24hrs prior to webinar event)
- Registration link: <https://login.redbackconferencing.com.au/landers/page/81ca7f>

Please note, registrations for this webinar will close 24 hours prior to the event. A copy of the presentation will be made available following the event to individuals who have registered to attend the webinar.

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## **Practice Incentive Program (PIP) Quality Improvement**

HotDoc's next webinar on **Introducing the New Practice Incentive Program (PIP) Quality Improvement (QI) Incentive** will be held on **Wednesday, August 28 at 12:30pm (AEST/Sydney time)**. To register click on link: [https://www.hotdoc.com.au/practices/blog/pipqi-webinar/?utm\\_campaign=Webinars&utm\\_medium=email&hsenc=p2ANqtz--edWUVV\\_Z7CvbjAuPD9rPk5ETkrDOR1UtGZEbm9ox3URAK8lj5rxFVW6OL7R\\_kuf0J0ZSppxmidTW2au\\_DAU4zZ63YjyE2g2XRxNssoJY8hz1hLxM&hsmi=75139370&utm\\_content=75139370&utm\\_source=hs\\_email&hsCtaTracking=89901edd-a672-4aea-9da2-655a6488956e%7C1170e3ce-5cd8-445f-b3e9-fa244882896f](https://www.hotdoc.com.au/practices/blog/pipqi-webinar/?utm_campaign=Webinars&utm_medium=email&hsenc=p2ANqtz--edWUVV_Z7CvbjAuPD9rPk5ETkrDOR1UtGZEbm9ox3URAK8lj5rxFVW6OL7R_kuf0J0ZSppxmidTW2au_DAU4zZ63YjyE2g2XRxNssoJY8hz1hLxM&hsmi=75139370&utm_content=75139370&utm_source=hs_email&hsCtaTracking=89901edd-a672-4aea-9da2-655a6488956e%7C1170e3ce-5cd8-445f-b3e9-fa244882896f)

This **FREE** webinar will provide the practice team, including nurses, GPs, practice managers, and reception staff with the key elements and requirements of the new Quality Improvement (QI) Practice Incentive Program (PIP). They will explain what's involved and how to work with your local PHN to implement these QI activities into your practice.

### **Practice Data Agreements**

The new Practice data agreement for the PIP QI, that has to be signed off by your Practice Principle, are still with the lawyers for further amendments, we are hoping to have them soon and your Practice Support Improvement Officer will send these to your Practices to be reviewed and signed off.

### **Latest update on PIP QI**

The Practice Incentives Program (PIP) supports general practice activities that encourage continuing improvements, quality care, enhancing capacity and improving access and health outcomes for patients.

The number and type of incentives available within PIP have changed from **1 August 2019** when five of the existing incentives ceased and a new incentive, the **PIP Quality Improvement (QI) Incentive** commenced.

The QI Incentive aims to recognise and support those practices that commit to improving the care they provide to their patients. Participating practices will be supported to utilise the information they have about their own communities and their knowledge of the needs of their own patients to develop innovative strategies to drive improvement.

As well as demonstrating a commitment to quality improvement, practices will share a minimum set of aggregated data with their local Primary Health Network (PHN), such as the number of patients who are diabetic, the percent who smoke, the cardiovascular risk and weight profile. This information will be collated at the local level by the PHNs to assist in supporting improvement and understanding health needs. There is no requirement for individual patient data, and any measures from an individual practice will not be available to the Department of Health.

Aboriginal Community Controlled Health Services (ACCHS) and other organisations funded under the Indigenous Australians' Health Programme (IAHP) already have a well-established system of using primary health data to undertake quality improvement activities. These activities help improve the delivery of primary health care for Aboriginal and Torres Strait Islander people. For the purpose of the PIP QI Incentive, IAHP funded organisations will continue to provide data against the **Torres Strait Islander National Key Performance Indicators (nKPIs)** [Link](#), within their existing arrangement with the Department of Health.

The following four Incentives ceased on 31 July 2019:

1. Asthma Incentive
2. Quality Prescribing Incentive
3. Cervical Screening Incentive
4. Diabetes Incentive

The seven PIP Incentives that remain unchanged are:

1. eHealth Incentive
2. After Hours Incentive
3. Rural Loading Incentive
4. Teaching Payment
5. Indigenous Health Incentive
6. Procedural General Practitioner Payment, and
7. General Practitioner Aged Care Access Incentive

For ongoing and up to date information about the QI PIP from the Commonwealth Department of Health, please go to this [link](#).

Please contact your Practice Support & Improvement Officer for further assistance

Other information regarding PIP QI can also be found here: <https://trainitmedical.com.au/what-is-pipqi-starting-1-august-and-what-does-it-mean-for-clinics>

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## **2019 AAPM Practice Management and Staff Salary Survey**

The AAPM are conducting this survey under accepted research guidelines to ensure the validity of the data collected. The AAPM have ask that your Practice assist this work by taking part in their [survey](#).

This means:

1. The survey itself is anonymous. Note that if you choose to enter into the draw to win a 12.9 inch Apple iPad Pro at the end of the survey, you will be asked to enter your name and email address, but this information is only used for the prize draw and will not be linked to your survey responses.
2. All data provided is treated as strictly confidential, and only aggregated data (no individual responses) will appear in the published results.

The survey can be completed in less than 30 minutes, though some of the questions may not be applicable to your particular practice.

The survey results will be available to the sector later in the year and are a very valuable benchmarking resource for practices.

The survey will conclude at **5:00pm AEST on Thursday 15 August 2019**.

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## **Immunisations**

NSW Health have updated their [Vaccine Management webpages](#) and have now made available the [Cold chain toolkit for providers](#). In addition, there is some useful information about [changes to the Strive for Five 3<sup>rd</sup> edition](#)

## **Webinars**

QPA has released dates for their next series of 5th edition Webinars, to register, please click the following links;

- Cold Chain Management - 7 August @ 1pm (PUBLIC WEBINAR)
- Clinical Waste - 20 August @ 2pm

## **Pandemic Flu Kit**

The RACGP has developed several resources which support general practices prevent the spread of infectious diseases and illnesses. The [Pandemic flu kit](#) is designed to assist general practices prepare for and manage an outbreak of pandemic influenza.

The [Pandemic flu kit](#) comprises three resources:

- Guide: *Managing pandemic influenza in general practice* provides comprehensive information to support practice teams across all stages of a pandemic from prevention, preparedness, response and recovery.
- *Implementation guide* contains clear tangible actions that are specifically aligned with the pandemic stages.
- *Pandemic influenza toolkit* is a collection of operational documents, including pandemic planning templates, triage algorithms and scripts.

## **Cultural Awareness Training**

As part of your Practice Accreditation Standards you will need 1 x General Practitioner & 1 x non clinical to complete awareness training.

### **RACGP - Cultural awareness and cultural safety training**

The Introduction to Aboriginal and Torres Strait Islander cultural awareness in general practice activity aims to improve the health of Aboriginal and Torres Strait Islander peoples by enhancing the cultural awareness of GPs, general practice staff, medical students, primary health care staff, and other health care providers. RACGP (\$179 or no cost if RACGP member). The module is also now accredited for 40 Category 1 QI & CPD points. <https://www.racgp.org.au/the-racgp/faculties/aboriginal-and-torres-strait-islander-health/education/post-fellowship/cultural-awareness-and-cultural-safety-training>

### **Western Australian Centre for Rural Health (no cost)**

The Cultural Orientation Plan for health professionals working with Aboriginal people: Click on link for training: <http://lms.wacrh.uwa.edu.au/login/index.php>

## **What's On**

1 Aug – 31 Aug	Tradies National Health	<a href="https://choose.physio/tradieshealth/getinvolved">https://choose.physio/tradieshealth/getinvolved</a>
2 Aug	Jeans 4 Genes Day	<a href="https://www.jeansforgenes.org.au/get-involved/events/jeans-for-genes-day/jeans-for-genes-day-locations">https://www.jeansforgenes.org.au/get-involved/events/jeans-for-genes-day/jeans-for-genes-day-locations</a>
4 Aug – 10 Aug	National EOS Awareness	<a href="https://www.eosaware.com/">https://www.eosaware.com/</a>
5 Aug – 10 Aug	Dental Health Week	<a href="https://www.ada.org.au/Dental-Health-Week/About">https://www.ada.org.au/Dental-Health-Week/About</a>
8 Aug	Dying to know Day	<a href="https://www.dyingtoknowday.org/">https://www.dyingtoknowday.org/</a>
9 Aug	International Day of the World's Indigenous Peoples	<a href="https://www.un.org/en/events/indigenousday/">https://www.un.org/en/events/indigenousday/</a>
9 Aug	Red Nose Day	<a href="https://rednoseday.org.au/">https://rednoseday.org.au/</a>
19 Aug	Be Medicinewise Week	
23 Aug	Daffodil Day	<a href="https://www.daffodilday.com.au/event/daffodil-day/home">https://www.daffodilday.com.au/event/daffodil-day/home</a>
19 Aug – 25 Aug	Speech Pathology Week	<a href="https://www.speechpathologyaustralia.org.au">https://www.speechpathologyaustralia.org.au</a>
30 Aug	Tracky Dack Day	<a href="https://trackydackday.com/about-tracky-dack-day/">https://trackydackday.com/about-tracky-dack-day/</a>
31 Aug	Overdose Awareness Day	<a href="https://www.overdoseday.com/">https://www.overdoseday.com/</a>
7 September	2000 Hearts Campaign workshop - (Tamworth)	<a href="https://www.eventbrite.com.au/e/tamworth-the-2000-hearts-campaign-tickets-63949821638">https://www.eventbrite.com.au/e/tamworth-the-2000-hearts-campaign-tickets-63949821638</a>

If you require any Practice Support please contact our Team (Brooke, Allie, Natalie, Fallon, Sue or Therese), on Ph: 1300 699 167.

