

Strategic Plan Overview

OUR VISION

Supporting, strengthening and shaping world-class person-centred Primary Health Care

OUR PURPOSE

To ensure social justice, access and equity in Primary Health Care for the people of Western NSW

OUR VALUES

Integrity, Collaboration, Professionalism, Respect, Innovation

GUIDING PRINCIPLES

- Embed an Aboriginal health focus as a core priority within PHN activities
- Foster genuine consumer, community, health professional and provider engagement
- Ensure best value for money through commissioning services that provide the right care, in the right place, at the right time

Our Region's Health Priorities



Mental Health & Substance Abuse



Aboriginal Health



Chronic & Complex Care



Risk Factors/Prevention



Older Persons Care



Workforce



Access to Services



Maternal Child Health



Coordination, Integration & Collaboration

OUR GOALS

- 1. Build capacity and improve health outcomes of Aboriginal and Torres Strait Islander people and communities**
 - 1.1 Strengthen partnerships and work in collaboration across the Aboriginal health sector including the 20 Aboriginal Community Controlled Health Organisations, Bila Muuji, Murdi Paaki and the Three Rivers Regional Assemblies
 - 1.2 Provide, commission & support Indigenous focused integrated primary health care services which align with the WPHN Cultural Safety Framework
 - 1.3 Work with our partners and other agencies to identify and support economic drivers to build capacity and shift focus on Closing the Gap to future prosperity and well-being for Aboriginal people and communities.
- 2. Improve health outcomes through innovation and service integration**
 - 2.1 Co-design and fund services with key stakeholders to provide accessible and integrated care with a focus on the first 2000 days of life
 - 2.2 Work in partnership with health sector partners on a focused place-based approach to designing and delivering accessible health services.
 - 2.3 Consult and collaborate with consumers and partners to optimize the benefits of digital health technologies.
 - 2.4 Improve collaboration with the Local Health Districts to maintain and strengthen immunisation rates focusing on hard to reach groups
 - 2.5 Partner with stakeholders to improve cancer screening rates
- 3. Become an effective commissioner of services**
 - 3.1 Obtain an understanding of the region at a local health level and prioritize needs especially for those who lack equity of access to care.
- 4. Support a high quality primary health system**
 - 4.1 Develop an innovative and sustainable workforce model which incorporates the Rural Doctors Network's State of General Practice and which has a focus on small and failing towns.
 - 4.2 Work in partnership with stakeholders to develop a succession planning model and to support health professionals at risk of exiting the primary healthcare workforce
 - 4.3 Develop the local workforce capacity
- 5. A fit for purpose organization**
 - 5.1 Implement a quality and robust evaluation framework across all programs based on quadruple aims
 - 5.2 Enhance the research capacity across WNSW PHN region.
 - 5.3 Maintain effective corporate governance and financial management
 - 5.4 Implement a quality business strategy for the WHAL
 - 5.5 Develop capability and capacity in our staff and Board to support a productive and safe work place

