



General Practice Resource Newsletter

November 2021

Welcome to the General Practice Resources, keeping you and your practice up to date with the latest information from government, associations in the Primary Health Space.

The following includes information on:

- [Digital Health Update](#)
- [Novel Coronavirus \(COVID-19\)](#)
- [General Information](#)
- [Webinars and Events](#)
- [Reminders](#)
- [Resources](#)

The Month Ahead:

13 Nov	World Kindness Day	Random Acts of Kindness
14 Nov	World Diabetes Day	United Nations
18 Nov – 24 Nov	World Antimicrobial Awareness Week	WHO
19 Nov	World Toilet Day	United Nations
25 Nov	International Day for Elimination of Violence against Women	United Nations

DIGITAL HEALTH UPDATE

In this month's Digital Health Update:

- My Health Record and Access to AIR
- Digital Health Audit Survey
- Electronic Prescriptions for GPs
- My Health Record in Genie
- Practice Manager Compliance Sessions

[WNSW PHN Digital Health Update November 2021](#)

NOVEL CORONAVIRUS (COVID-19)

The WNSW PHN Website is regularly updated with the latest information, including Information Lines, Self-Quarantine Guidelines, Patient Care, and printable resources for GP's and ED's, as well as links to the Department of Health, NSW Health, RACGP, WHO and more.

<https://www.wnswphn.org.au/coronavirus>

<https://www.wnswphn.org.au/covid19vaccinations>

[WNSW PHN COVID-19 Vaccination Matters Quick Contact Guide](#)

➤ COVID-19 MBS Telehealth Services

[COVID-19 Temporary MBS Telehealth Services Factsheet](#)

[MBS Quick Guide to COVID-19 Items \(updated October 2021\)](#)

[MBS Quick Guide \(updated October 2021\)](#)

[RACGP MBS Aged Care guide \(updated September 2021\)](#)

[Provider Bulletin: Third Doses Information \(October 2021\)](#)

[Updated advice from the Australian Technical Advisory Group on Immunisation \(October 2021\)](#)

[COVID-19 Infection Prevention and Control Manual \(October 2021\)](#)

➤ Recommendations on the use of a 3rd primary dose of COVID-19 vaccine in individuals who are severely immunocompromised

ATAGI issued recommendations relating to the use of a 3rd primary dose of COVID-19 vaccine in individuals who are severely immunocompromised, prepared in consultation with ASCIA.

[Recommendations on the use of a 3rd primary dose of COVID-19 vaccine in individuals who are severely immunocompromised \(October 2021\)](#)

➤ Healthcare Worker COVID-19 Exposure Risk Assessment

NSW Health has released a Healthcare Worker COVID-19 Exposure Risk Assessment Matrix to assist in the efficient assessment of COVID-19 transmission risk.

[NSW Health: Health Care Worker COVID-19 Exposure Risk Assessment Matrix](#)

GENERAL INFORMATION

➤ **Snapshot on the Principles on the role of the GP in supporting work participation**

A one-page snapshot summarising the Principles has been developed to guide the role of the GP in facilitating the health benefits of good work. The snapshot provides a summary of the three key roles for GPs in supporting work participation for people with injury, illness or disability.

[The Principles on the role of the GP in supporting work participation is available here.](#)

[The one-page snapshot on the Principles is available here.](#)

[Visit Medical practitioners | Comcare for more information and resources to assist with work-related injury or illness.](#)

➤ **Diabetes and Endocrine Health Pathway**

NSW Health Agency for Clinical Innovation has developed the Health Pathway for Diabetes and Endocrine as well as new resources to support Healthcare Workers with Diabetes patients, particularly during the ongoing response to COVID-19.

[Diabetes Health Pathway](#)

[Diabetes-related Foot Care Information](#)

[High-Risk Foot Services Directory](#)

➤ **NSW Ambulance Palliative Care Communications Toolkit**

NSW Ambulance has developed factsheets to update our health partners about the changes to the NSW Ambulance palliative care model.

[NSW Ambulance Palliative Care Factsheet - Community](#)

[NSW Ambulance Palliative Care Factsheet – Health Practitioners](#)

➤ **Education Invitation: Certificate IV Medical Practice Assistant**

WNSW PHN is continuing its partnership with UNE Partnerships to provide an opportunity for administration professionals working in a medical practice to expand their skills into the clinical area.

On offer is a FULL qualification, nationally accredited, and aligned with changes to models of care in general practice. The course provides practices and candidates with the competencies and skills required to carry out a Medical Practice Assistant role.

[Certificate IV Medical Practice Assistant Course Flyer](#)

[Certificate IV Medical Practice Assistant Course Expression of Interest Form](#)

➤ **Free Interpreting Service for Private Medical Practitioners**

In response to the growing demand for Telehealth consultations, TIS National has launched a new service – Telehealth video interpreting.

Medical practitioners can book an interpreter to assist with their patient consultations using most third-party video conferencing platforms. These platforms may include healthdirect Video Call, Skype, WebEx, and Zoom.

[Free Interpreting Service for Private Medical Practitioners Flyer](#)

➤ **Taking Charge of our Mental Wellbeing, Support for Young People and Those in Unsafe Situations**

With vaccination rates increasing, many Australians are feeling more positive and hopeful about returning to normal life. However, many Australians are still in lockdown and continuing to have a hard time. Some people may be struggling for the first time and that can be confronting, but it's good to know when you might need a little bit more support.

There are many free online resources for people who need support but don't know where to begin. This month we are also highlighting additional face-to-face COVID-19 support that is available for people in NSW and ACT.

[Head to Health online](#)

➤ **The National Shingles Vaccination Program**

The Australian Government Department of Health has released a Vaccination Provider Factsheet to provide recommendations on the use of Zostavax® that will be available free to eligible people under the National Immunisation Program (NIP).

[National Shingles Vaccination Program Factsheet](#)

➤ **Emerging Minds: Online Learning**

Emerging Minds has just launched its latest online course – [A GP Framework for Infant and Child Mental Health Assessment \(0-5 years\)](#) through Emerging Minds Learning. The course is free and attracts 40 CPD points through the RACGP and is recognised by the General Practice Mental Health Standards Collaboration (GPMHSC) as a stand-alone Clinical Enhancement Module.

GPs are most commonly the first port of call for children and families concerned about social and emotional difficulties and this course has been developed to meet this increasing need. It was co-designed in collaboration with GPs and parents to ensure content is relevant and realistic to the practitioner experience.

[Visit the Emerging Minds website here](#)

[A GP Framework for Infant and Child Mental Health Assessment \(0-5 years\) Course](#)

[A GP Framework for Infant and Child Mental Health Assessment \(0-5 years\) Course Information](#)

➤ **Working with Low Health Literacy: Check Understanding with Teach-Back**

Does your patient really understand the instructions or information you gave them?

Teach-Back is an easy technique to use to check. Instead of asking a question with a yes/no response – like “Do you understand?”, to which many people will answer “Yes” even if they don’t understand – have your patient tell you, in their own words, what you told them. Check out this [list of example questions](#) you can use to get started.

Visit www.wnswhn.org.au/healthliteracy for health literacy resources and advice, or [contact our health literacy project officers, Kath and Karen.](#)

➤ **Strong Minds Western NSW Accepting new Referrals**

Strong Minds Western NSW is an evidence based, short-term counselling service offering up to 12 FREE psychological consultations for people with mental health difficulties.

[Strong Minds Western NSW Brochure](#)

WEBINARS

Name	Date	About	Link	Cost
Short course: Hepatitis C Nursing	Starts Friday 12 November 9.30am	This free facilitated online training course provides nurses with the knowledge and confidence to increase screening and management of hepatitis C in primary care settings.	Register here	Free
Hepatitis C for Aboriginal and Torres Strait Islander Health Workers and Health Practitioners	Friday 12 November from 10.00am	Free online workshop to yarn about hepatitis C with your colleagues, developing practical skills and knowledge in hepatitis C diagnosis and care to support their clients and communities.	Register here	Free
Re-Imagining Residential Aged Care in the Wake of the Royal Commission	Tuesday 16 November from 7:00pm	Geriatrician Professor Maria Fiatarone Singh discusses the invaluable role of allied health practitioners in the treatment of frailty and dementia in residential aged care settings; the benefits of robust exercise for physical and mental health; and the interaction between physical activity, nutrition, and medications.	Register here	Free
Respiratory Health Virtual Forum for GPs	Wednesday 17 November from 6.25pm	In this webinar, GPs and Registrars will hear from Respiratory Physician Bridgette Elbourne, Dr Henry Ainge-Allen and Dr Karanvir Singh with an opportunity for a Q&A on respiratory condition screening, diagnosis and management.	Register here	Free

Name	Date	About	Link	Cost
Networking & Professional Development Forum	Thursday 18 November from 9.30am	The National Association of Aboriginal and Torres Strait Islander Health Workers and Practitioners (NAATSIHWP) Team invites you to join our virtual Networking & Professional Development Forum, where you can earn 4 CPD hrs.	Register Here	Free
Heart Health Checks - now is the time	Thursday 18 November from 12.00pm	Join Katrina Otto, Owner of Train IT and Practice Manager at O'Connell Street Clinic, and the Heart Foundation as they talk about implementing Heart Health Checks in your practice.	Register Here	Free
Australasian Melanoma Conference 2021 – Virtual	Starts 19 November 2021	Hosted by Melanoma Institute Australia, the conference will showcase an outstanding program covering our latest understanding of melanoma across all stages of the disease spectrum and feature experts from across the globe.	Register Here	Free
STI and BBV Nursing: Working with young people	Starts Monday 22 November	This new course will focus on educating nurses to support young people to make healthy choices regarding their sexual health. It will provide an overview of STIs and BBVs and their mode of transmission, as well as pathways available for young people to access services for their sexual healthcare needs.	Register Here	Free
Chronic Disease Management and Healthy Ageing	Tuesday 23 November from 12:00pm	Refresh your chronic disease management knowledge in a 90-minute webinar.	Register Here	Free
Primary Care Webinar Series: Wound Management	Starts Tuesday 23 November	You are invited to participate in this two-part Wound Management webinar series presented by Georgina McHugh, Clinical Educator, HARTMANN Australia	Register Here	Free
National Vaccine Forum - Free Online Education	Wednesday 24 November from 6:00pm	The National Vaccine Forum has been shaped an independent steering committee including Dr Sarah Chu (GP and Travel-Med “Guru”), Jarrod McMaugh (pharmacist & PSA representative), and Associate Professor Holly Seale (UNSW, infectious disease social scientist).	Register Here	Free

Name	Date	About	Link	Cost
Update Schizophrenia/ Schizoaffective disorder and clozapine treatment	Wednesday 24 November from 7.00pm	Psychiatrist Dr Amanda Trenaman and Psychiatry Registrar Tove Riphagen will discuss the role of clozapine in the management of Treatment Resistant Schizophrenia (TRS), provide an outline of procedures and potential pitfalls for GPs prescribing and monitoring clozapine for their patients. Clozapine Coordinator Richard Young will cover information about support provided to GPs who are part of the clozapine monitoring and prescribing program.	Register Here	Free for AHHA Members
CKD in Primary Care: A Call to Action	Wednesday 24 November from 7.30pm	Join us for this webinar which will provide a critical update on early CKD detection, diagnosis and new paradigms in CKD management. Designed and led by a prominent faculty of Australian experts and chaired by Dr Richard Phoon, practical presentations will be interspersed with interactive virtual workshops to optimise attendee engagement and interaction.	Register Here	Free
Building system-wide capability for value-based health care – the NHS England experience	Thursday 25 November 2021 from 8:00am	In this seminar, Dr Ben Horner will be joined by representatives of the National Health Service and will share some lessons on their experiences building system-wide capabilities in VBHC. They will discuss effective engagement between central teams and regional provider organisations, including approaches to using data and guidelines and to supporting locally connected pathway development. They will finish by discussing the next evolution of the successful RightCare program.	Register Here	Free for AHHA Members

REMINDERS

➤ QI PIP

WNSW PHN looks forward to seeing Practices during the current PIP Quarter to continue working on your Quality Improvement. You can contact us anytime for QI support. For inspiration head to <https://help.pencs.com.au/display/CR> for Pen Cat recipes.

RESOURCES

Please click on this link to our website to view all the latest information relating to General Practice:

<https://www.wnswphn.org.au/support/GP-Resources-Newsletter>